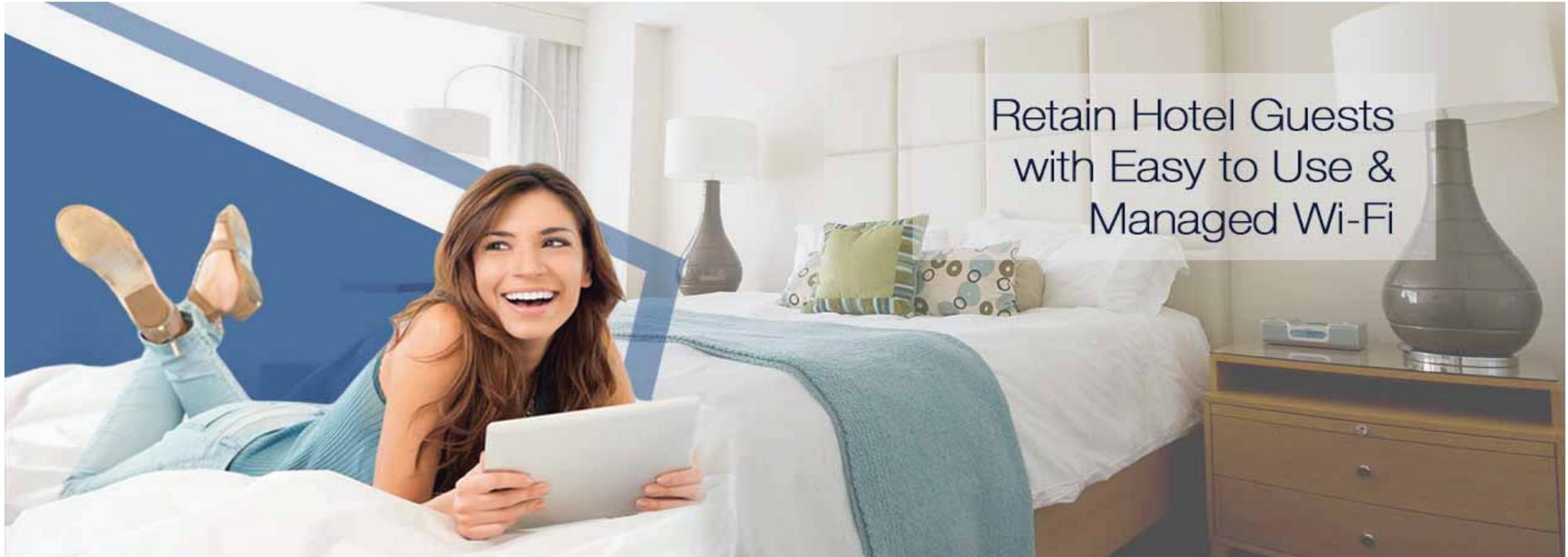


4ipnet®



Retain Hotel Guests
with Easy to Use &
Managed Wi-Fi

“4ipnet’s Hospitality solution helps hotels simplify wireless network management, minimize guest Wi-Fi complaints and deliver a great customer experience”

According to a Hotels.com Amenities Survey in 2013, Wi-Fi is the most important amenity for hotel-goers. 34% of leisure travelers said free Wi-Fi was the number one factor in choosing a hotel while 56% of business travelers said free Wi-Fi was their number one must-have amenity. Hotel guests use Face Time or Skype to have live video chat with friends, families or clients. They also watch HD Video streaming and share photos on social media with Wi-Fi enabled mobile devices. All of these applications consume a large amount of bandwidth. Therefore, it is no doubt that in addition to providing Wi-Fi the performance of Wi-Fi service is becoming standard in the hospitality industry.

Whether enjoying vacations or taking business trips at hotels, guests are strict about Internet service, expecting free and reliable Wi-Fi access. Interruptions are not acceptable and will cause dissatisfaction. As a result, hotels will suffer the loss of repeat customers. To overcome the challenges and maintain a high-quality Wi-Fi experience, a managed High Speed Wireless LAN is the best solution.

Retain Hotel Guests with Easy to Use & Managed Wi-Fi

In recent years, Wi-Fi has become one of the most important amenities for hotel-goers. Hotel guests are increasingly using FaceTime or Skype to perform live video chats with friends, families, or business contacts. They are also streaming HD videos and sharing photos on social media through their mobile devices. The increased bandwidth demand by these applications has caused high performance Wi-Fi to become a standard metric of customer satisfaction that hotels can no longer ignore.

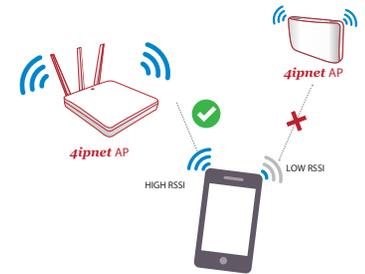
4ipnet's hospitality solution allows hotels to guarantee the quality and security of wireless networks through centralized management of users and APs. Moreover, 4ipnet WHG controllers are able to integrate seamlessly with Micros Opera PMS, simplifying account generation at the front desk and eliminating the need for IT personnel to operate two separate systems. Finally, with a complete set of logging and reporting mechanisms, administrators can easily monitor and troubleshoot network issues. All these features are designed one with sole purpose – to help hotels keep their guests happy and returning through reliable and profitable Wi-Fi.



4ipnet's WLAN solution delivers reliable and secure Wi-Fi for HSPA (high speed Internet access) in hotels

Simple WLAN management with optimal performance

In a hotel environment, Wi-Fi performance, security, and reliability are among the major factors that can impact a guest's experience and determine whether or not the guest leaves with a positive impression. 4ipnet's hospitality solution addresses these needs by providing advanced AP features such as Optimal Client Filtering, Airtime Fairness, and Station Isolation, while the controller offers centralized AP management, automatic AP provisioning, and detailed status monitoring. These features help minimize the fraction of users with poor connectivity while eliminating many repetitive and cumbersome tasks faced by the hotel IT staff.



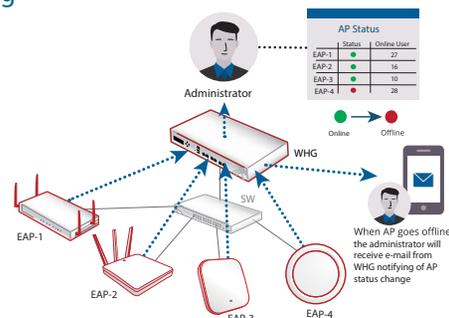
Flexible Wi-Fi accounts with access policies

Wi-Fi access control is necessary for hotels that wish to prevent unwanted users and ensure an acceptable network performance. 4ipnet's WHG controller supports both 802.1X and browser-based authentication, and specifically for hotels, can authenticate directly with the guest database in Micros Opera PMS. Furthermore, account credentials can be delivered to guests via SMS or on a printed ticket with QR code.

FEATURES & BENEFITS

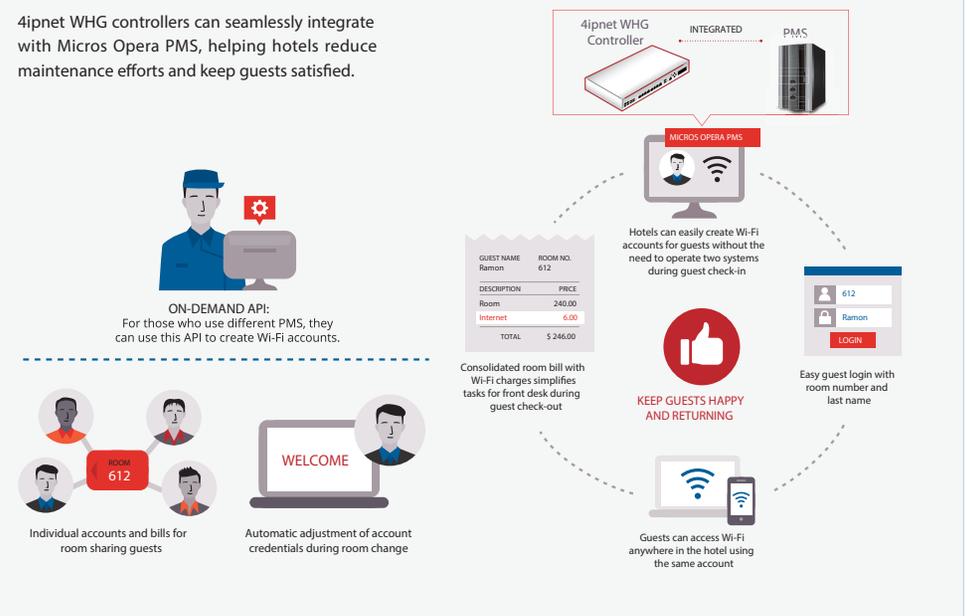
Real-time user activity monitoring and reporting

With Internet usage becoming ever more convenient and widespread, hotels need sufficient tools at their disposal to track and trace user activity in the event of inappropriate usage. 4ipnet's WHG controller provides detailed user statistics, browsing history, and event logs that comply with these requirements while enhancing the IT staff's troubleshooting and maintenance capabilities. Besides, by analyzing user behavior such as number of devices per guest or average bandwidth consumed, hotels are able to better understand the preferences and needs of their guests and provide an improved guest experience.



Seamless Integration with Micros Opera PMS

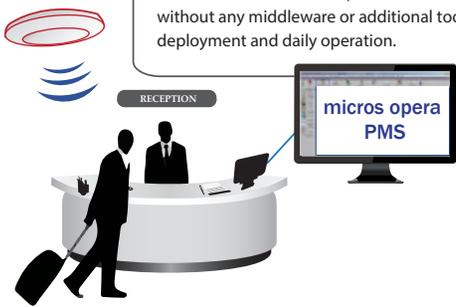
4ipnet WHG controllers can seamlessly integrate with Micros Opera PMS, helping hotels reduce maintenance efforts and keep guests satisfied.



“ 4ipnet’s hospitality solution helps hotels simplify wireless network management, minimize guest Wi-Fi complaints, and deliver a great customer experience. ”

Hotel PMS Integration

Integration of PMS and WHG Controller allows for automatic account creation using guest information and a consolidated room bill. Hotels can now provide a managed Wi-Fi network without any middleware or additional tools, simplifying deployment and daily operation.



Flexible User Authentication

Secure user authentication protects critical network resources and ensures smooth Wi-Fi performance. In addition, hotels can provide guests with multiple login options and offer tiered services based on desired bandwidth usage.

FREE	PREMIUM
FREE	\$6.95 24hr
<ul style="list-style-type: none"> One device at a time 256 kbps Basic services e.g. email, web surfing 	<ul style="list-style-type: none"> Up to three devices at the same time No bandwidth limitations Unlimited services e.g. VoIP, live streaming

Multilingual Captive Portals

Fully customizable captive portal pages support multiple languages and allow hotels to insert their own logo, design, and other hotel information for branding and advertisement purposes.



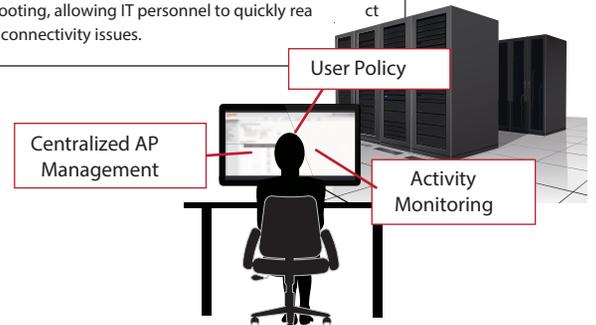
Guest Self-Registration Methods

1. Create a volume or time limited on-demand account using WTG-series ticket generator
2. Free access upon sharing on social media, including Facebook, Twitter, and Google+
3. Register and receive account credentials via SMS message
4. Purchase an account directly through payment gateways such as PayPal, Authorize.Net, etc.
5. Register for a free account with a valid e-mail address

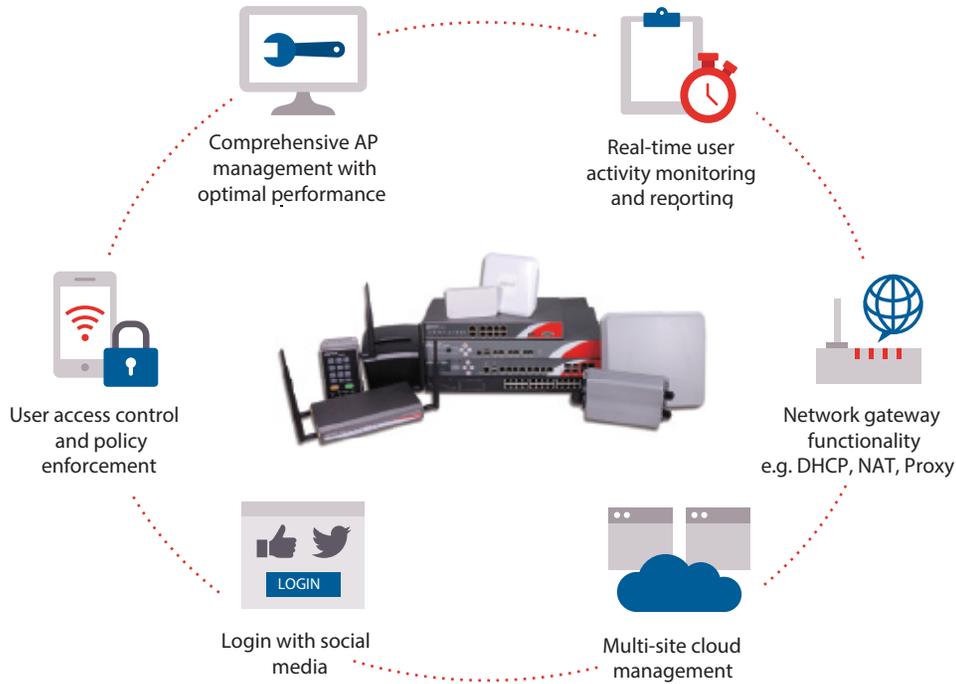


Centralized Management

Centralized management of users and APs reduces maintenance effort and costs. Moreover, real-time monitoring and reporting simplifies troubleshooting, allowing IT personnel to quickly react and debug wireless connectivity issues.



ALL-IN-ONE SOLUTION



Hospitality Solution Portfolio

Wireless LAN Controller



WHG-series
supporting from 40 to 1,200
4ipnet APs

Wireless Access Point

EAP701



Indoor single radio 2.4 GHz,
802.11n AP with built-in antennas

EAP705



Indoor dual radio, 2x2:2 802.11ac
AP with 2 GbE LAN ports

EAP727



Indoor dual radio, 2X2:2 802.11ac
AP with built-in antennas

EAP767



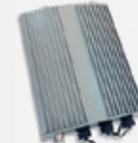
Indoor dual radio, 3X3:3 802.11ac
AP with built-in antennas

OWL530



Outdoor dual-band, 802.11n AP
with multiple operation modes

OWL630



Outdoor dual radio, 3x3:3
802.11ac AP with 802.3af PoE-out

Accessories

SW-series
Unified Access Switch



WTG-series
Wireless Ticket Generator

